FourPoints HEALTH

Purchased Referred Care (PRC) Specialty Provider Flowchart

1 REQUIREMENTS

- You must be eligible for Purchase Referred Care (PRC) at the time of service.
- Applications for alternate resources are available at each FourPoints Health clinic. If you need assistance in applying for alternate resources contact an Outreach and Enrollment Specialist at (435) 201-5747.

2 SCHEDULING

- You must complete an evaluation with your FourPoints Health provider.
- If it is determined that a referral to a specialist is medically necessary, you will receive a referral to a specific specialist from your FourPoints Health provider.
- Contact the specialist listed on your referral to schedule an appointment. The nurse or medical assistant can assist you in scheduling your appointment.
- Contact the Member Services Team to obtain an authorization number for a scheduled visit.

3 SPECIALTY VISIT

- You will need a separate authorization number for each visit to the specialist.
- Provide your authorization number at the time of visit.
- Request to have a visit summary sent to your FourPoints Health provider.

4 SURGERIES

- All invasive or surgical procedures require pre-approval from FourPoints Health's Clinical Director in order to be covered by PRC.
- If the specialist recommends any invasive or surgical procedures ask them to fax the request to the Member Services Team at (435) 267-0308, or call (435) 201-5747.

5 IMPORTANT REMINDERS

- Alternate resources (Medicare, Medicaid, private insurance) must be used before PRC payment.
- Any additional services (MRI, X-ray, lab work, etc.) requested by the referred provider requires a separate authorization number for each additional service.
- Additional visits to the referred provider will only be approved after your FourPoints Health provider has reviewed your visit summary.

6 POLICY

- Purchase Referred Care (PRC) Specialty Provider Policy can be found at *FourPointsHealth.org/policies-and-procedures*