PITU HEALTH
Member Services
440 N. Paiute Dr.
Cedar City, UT 84721

Date: February 1, 2026

Dear PRC eligible member,

We're sending you your Paiute Indian Tribe of Utah (PITU) Purchased/Referred Care (PRC) insurance card. This card will be known as **PITU Health** moving forward. This card helps you get medical, dental, and behavioral health care when referred out for services outside of a FourPoints Health clinic. Please keep this card with you and show it at every appointment as you would with an insurance card.

Here's what you need to know to use your card:

✅ Before You Go to an Appointment

1. Get a Referral
You must have a referral from a FourPoints Health provider before you can get care outside of our clinics.

2. Call Member Services for Authorization/PO number
- Please call at least 48 hours before your appointment.
- You can call weeks ahead of time to be safe.
- You need a new authorization for every appointment and for any medical equipment.

* Authorizations will not be given out on holidays when the clinics are closed.

3. Surgeries and Special Procedures
- These take longer to approve, so please plan ahead and contact us as early as possible for authorization.

🏥 After-Hours or Emergency Care

- If you need to go to the ER after clinic hours, call the on-call provider if possible through your main clinic line.
- You or a family member are required to call and notify Member Services within 72 hours of the ER visit in order for it to be considered for coverage by PRC.

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📌 Important Reminders

- PITU Health is the payer of last resort – your other insurance will be considered your primary insurance and must be used first.
- You must have at least one (1) visit per year at a FourPoints Health clinic to keep your benefits active.
- Outside providers must accept your primary insurance and must also agree to work with PITU Health.
- If we ask for documents to prove you qualify, please send them quickly so as not to delay any services.
- If a service is available at a FourPoints Health clinic, we won't approve a referral for it to be done somewhere else.

📞 Need Help?

- Website: https://pitu.gov/member-services/
- Member Services Phone: 435.201.5747
- Appeals: https://pitu.gov/claim-appeals/
- Upload Bills: https://pitu.gov/claim-upload/

We're here to help you get the care you need. If you have any questions, please call us. Thank you for being part of the FourPoints Health family!

Sincerely,

Tiarrah Sims

Member Services Manager

PITU Health